



NORTH CAROLINA

Department of Transportation



Connecting for Success Training Conference

Debbie Collins

September 25, 2017

Welcome

NORTH CAROLINA DEPARTMENT OF TRANSPORTATION
PUBLIC TRANSPORTATION DIVISION

Connecting for Success TRAINING CONFERENCE

September 25-27, 2017

The Friday Center
100 Friday Center Drive
Chapel Hill, NC 27599



Save *the* Date

Thank You Training Committee!

NAME

Angel, Kim
Blalock, Sheila
Blevins, Barry
Brink, Rob
Davis, Bob
Ford, Kristal
Freeman, Sandra
Giles, Kerry
Hines Jr, Vinson
Jordan, Linda
Mancuso, Steve
Mullen, Herb
Smith, Debbie
Thornton, Nancy
Timberlake, Dianne
Tinsley, Karen
Walker, Kelly
Zimmerman, Irma

System

Macon County Transit
Mitchell County Transportation Authority
Harnett Area Rural Transit System
Kerr Area Transit Authority
Transportation Administration of Cleveland County
Transportation of Lincoln County
GoTriangle
Rutherford County Transit
GoTriangle
Richmond Interagency Transportation
NC Public Transportation Association
Intercounty Public Transportation Authority
Avery County Transportation
Hoke Area Transit
Polk County Transportation Authority
Goldsboro-Wayne Transportation Authority
Craven Area Rural Transit System
Guilford County Transportation

Thank You NCDOT Staff!

PTD Staff Members

Baptiste, Jennifer
Bender, David
Chambers, Blair
Freeman, Myra
Freitag, Carolyn
Hinson, Gwen
Haynesworth, Cassandre`
Johnson, Johnson
Johnson, Sheri`
Kornegay , Brandon
Mayers, Ryan

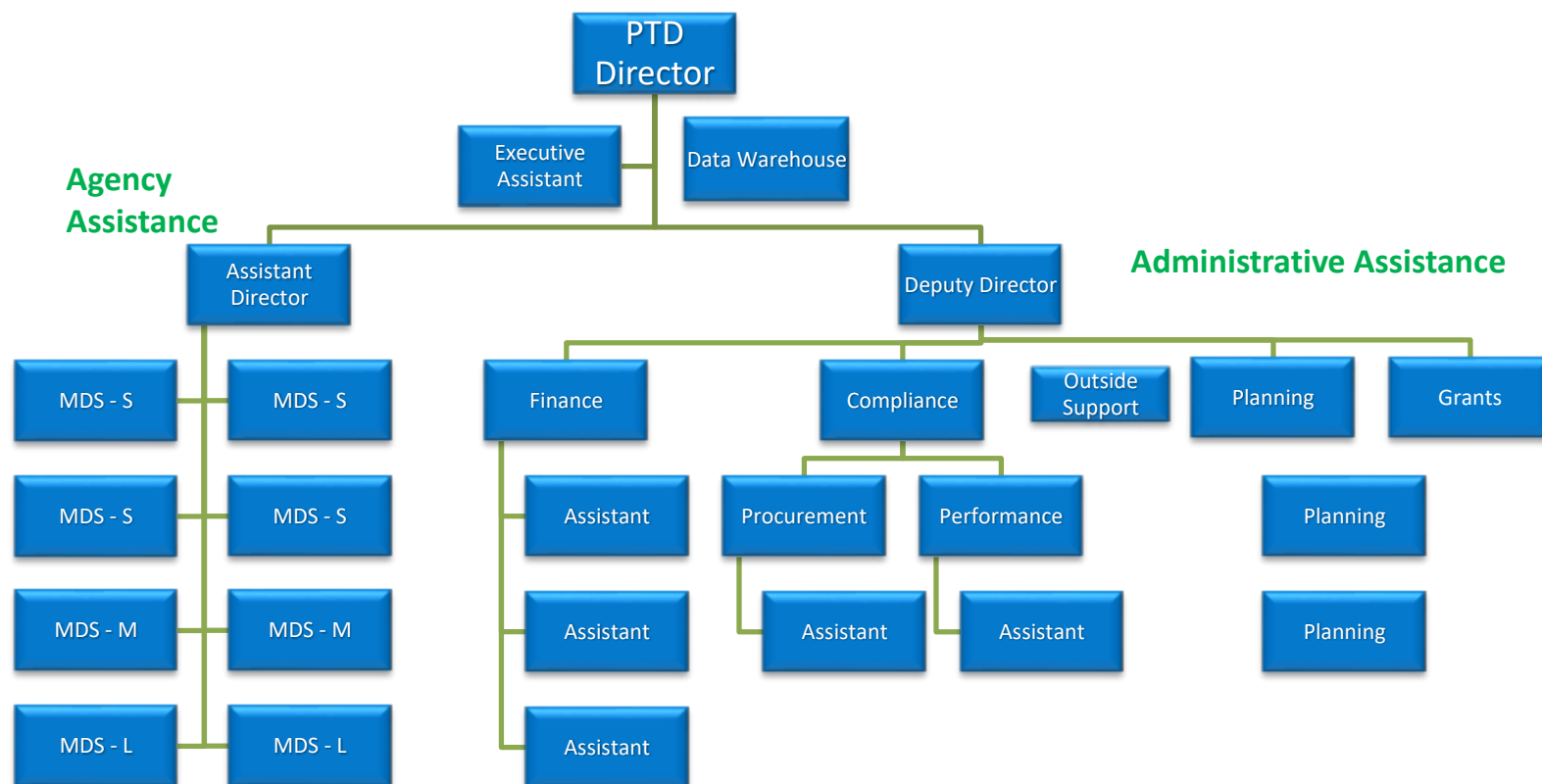
McCullen, Faye
McClean, Kenetta
Montanez, Tammy
Odum, Crystal
Rogers, Bonetta
Stanberry, Terry
Tim, Donnie
Vereen, Phillip
Williams, Eric
Wimmer, Jason



NCDOT's Communication staff has been instrumental in getting this program ready for prime time. Thank you!

Billy Barrier
Emily Jones
Katie Trout

Public Transportation Division Organization



Staff Changes Since Last September

New PTD Staff Members

Jason Wimmer, Transportation Program Consultant II – October 8, 2016

Terry Stanberry – Safety and Security Specialist – October 8, 2016

Kenetta Mclean – November 19, 2016

Brandon O. Kornegay – June 17, 2017

Eric Williams – July 19, 2017

Kevin Edwards – September 25, 2017

PTD Staff Promotions

Jason Wimmer and Carolyn Freitag – Transportation Program Planners

Cassandre` Haynesworth – Grants Accountant

Blair Chambers – Transportation Program Consultant II

Rush Hour Initiative

Extra hands during crunch periods

Accomplishments Last Three Years – Building Accountable and Intentional Organizations

This involved success plans, new planning processes, working agreements, strategic planning, a new State Management Plan and procedure document, a funding plan and structure around reporting.

Additional accomplishments over the past three years include:

- 1. \$8.5M in new state funding for your programs;**
- 2. New funding formulas and new 5307 sub recipient partners;**
- 3. New organization structure and staff assignments;**
- 4. New STI formula adopted by the workgroup and deployed for P5;**
- 5. Non Emergency Medical Transportation (NEMT) implemented with funding support from PTD;**
- 6. Innovation office opened;**
- 7. Large MPOs created allocation plans;**
- 8. A Transit Asset Management Plan, facility maintenance template and training toolkit were completed;**
- 9. Federal and State Audits were completed;**
- 10. Implemented working agreements; and many more.**

20 Federal Oversight Areas

1	Financial Management & Capacity	10	Planning / Program of Projects
2	Technical Capacity	11	Public Comment–Fares & Service Changes
3	Maintenance	12	Half Fare
4	Americans with Disabilities Act (ADA)	13	Charter Bus
5	Title VI	14	School Bus
6	Procurement	15	Security
7	Disadvantaged Business Enterprise	16	Drug Free Workplace/ Drug and Alcohol Program
8	Legal	17	Equal Employment Opportunity
9	Satisfactory Continuing Control	AND STATE	Safety (SMS), NTD, TAMS NC Grants, single audit (A-133)

New Technical Assistance Processes

- Created Proficiency Reviews - CCAP and Drug And Alcohol Reviews combined
- Level of review determined by performance in last review – full or modified
- Triggers – determine need for additional technical assistance, primarily in Drug and Alcohol, financial capacity, technical capacity, Title VI, ADA, and procurement.



Our Partnership Is Important!

You Shared – We Listened and Adjusted

You Shared		Changes Made
Partner Connect upload too slow		Created Drop Box
Too many capital grants		Created consolidated capital grant
Vehicles too old when replaced		a. Order forms out in May b. Projecting miles
Not aware of due dates		Created calendar
Net promoter score quarterly		Submit biannually
Lack of input		Created Transit Advisory Grantee Groups
Rural Operating Assistance Program (ROAP)		Simpler form; Finance Officer signature on final form
Financial Unknown		\$8.5M New funding; 5 year budgets; TAM
OpStats		Finances in 4 th quarter only

You Shared – We Listened and Adjusted

You Shared		Changes Made
No relationships with staff		Created working agreements; site visits; GREAT team visits
Oversight extensive		Streamlining with baseline determined
Grants		Streamlined; took out requirements and duplication; consolidated; vehicles prior to final submission
Community outreach		Innovation Office; recognize performance; Benefits of Transit, Automated PowerPoint; Good news stories
Planning		Statewide Strategic Plan and Locally Coordinated Plan; Created Community Connectivity Plans; Success Plans
Training		Enhanced Training Conference; New Director; Procurement; PASS and others

FY 18 New State Funding

Consolidation / Coordination Funding

- \$1.5 M FY 18; \$2M in FY19
- Requirements
 - Plan
 - Distributed by Transit system with cap of \$200K
 - December 1 annual report to Joint Legislative Transportation Oversight Committee

North Carolina Public Transportation Network



April 24, 2016

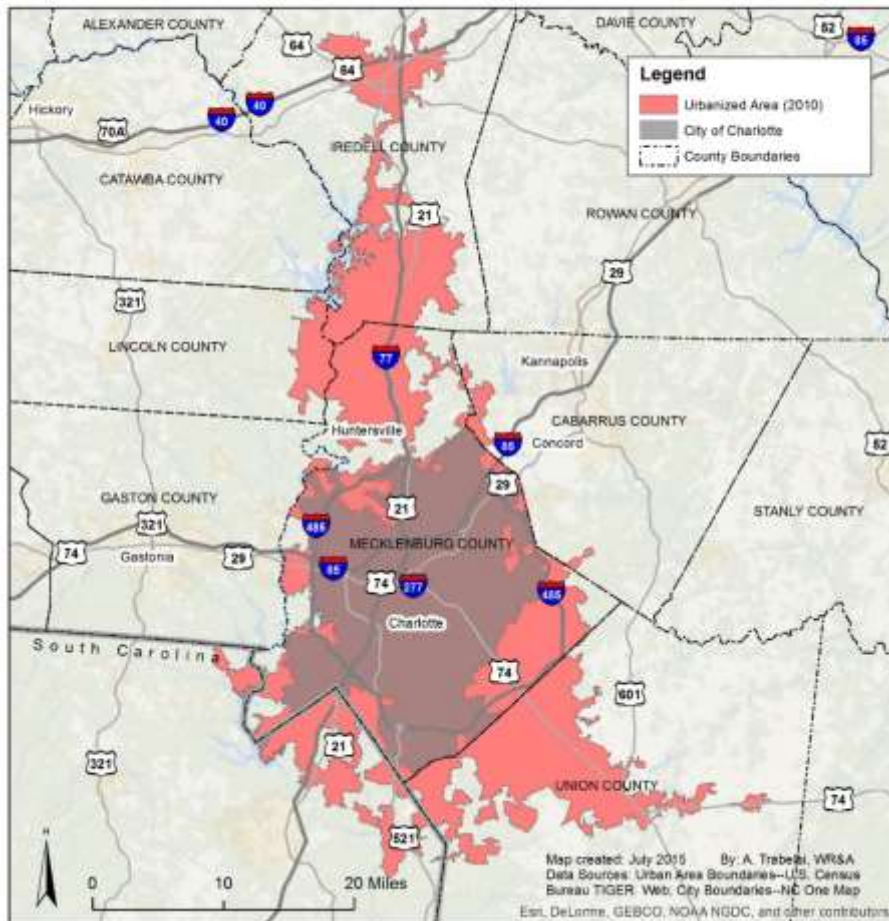


New regional / consolidated systems on July 1, 2017

Salisbury and Eastern Band of Cherokee Indians (EBCI) – FTA Direct Recipients

Upcoming Training

Charlotte 2010 Urbanized Area

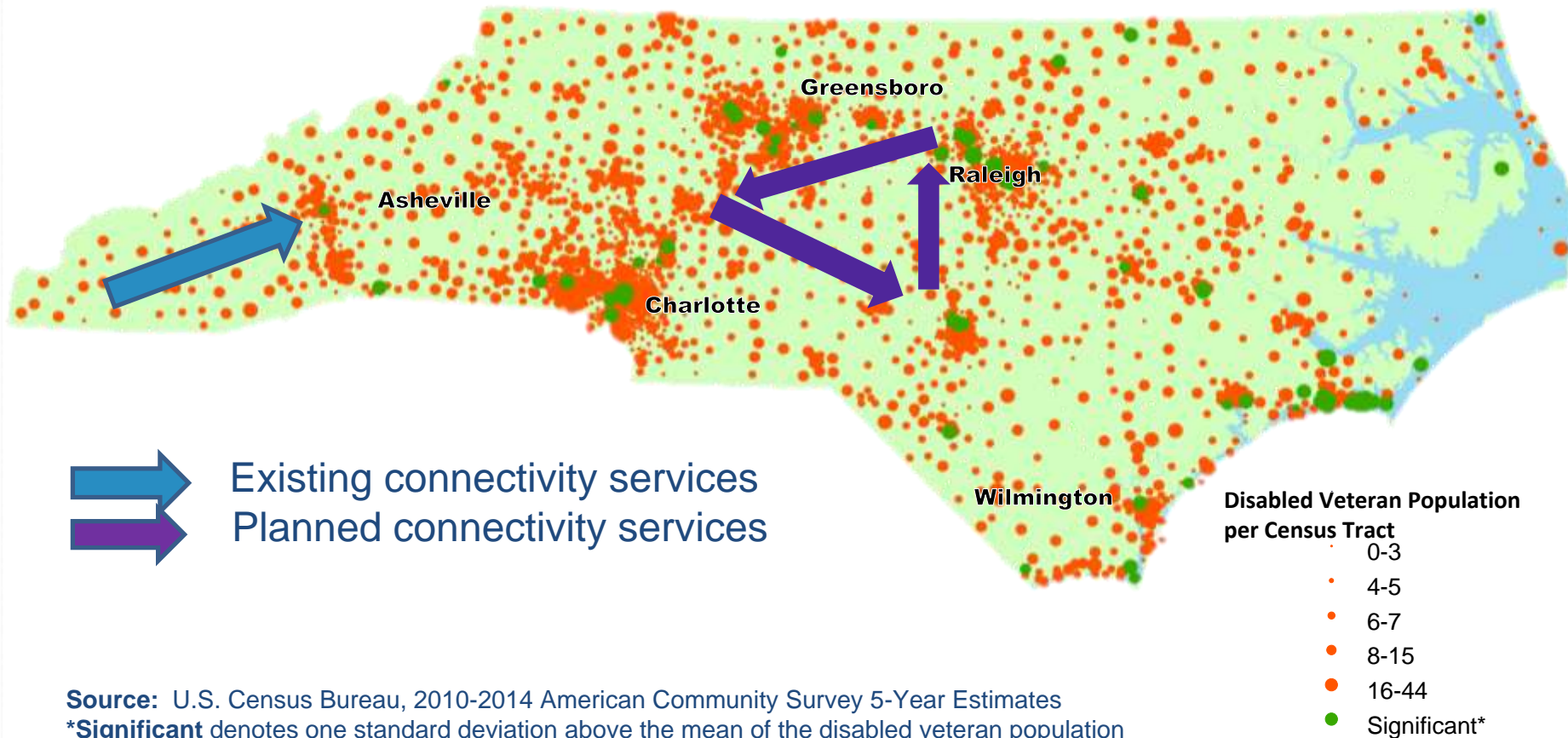


- CTAA's Passenger Assistance Sensitivity and Safety (PASS) – November 2017 (Kinston, Statesville)
- STIP training – for MPOs – early winter
- Drug and Alcohol Program Manager
- Reasonable Suspicion
- Transit Advisory Board Training – December 2017
- Procurement and New Director – May 2018
- **PTD 2018 Conference – September 24-26**

NORTH CAROLINA DEPARTMENT OF TRANSPORTATION PUBLIC TRANSPORTATION STRATEGIC PLAN

Connecting North Carolinians to Opportunities

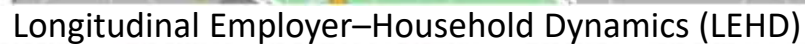
Disabled Veteran Population per Census Tract



Source: U.S. Census Bureau, 2010-2014 American Community Survey 5-Year Estimates

***Significant** denotes one standard deviation above the mean of the disabled veteran population to the total population in the census tract.

Triangle District (Source: LEHD 2014, All Jobs)



Comments From Local Boards

- Why is transit important to your community?
- How can we build stronger and more effective partnerships?
- What programs or initiatives should be included in the Strategic Plan?

Round 2 - Community Meetings	Date	Location
Northeastern (12:30 p.m. to 3:30 p.m.)	10/2/17	Pitt County Agricultural Extension Auditorium 403 Government Circle, Suite 2 Greenville, NC 27834
Southeastern (12:30 p.m. to 3:30 p.m.)	10/4/17	Bladen Community College Auditorium 7418 Highway 41 West, Dublin, NC
Technology (9:30 a.m. to 11:30 a.m.)	10/5/17	Research Triangle Foundation Meeting Rooms A&B 12 Davis Drive Durham, NC 27709
Triangle (12:30 p.m. to 3:30 p.m.)	10/5/17	Research Triangle Foundation Meeting Rooms A&B 12 Davis Drive Durham, NC 27709
Charlotte / Gastonia / Kannapolis (12:30 p.m. to 3:30 p.m.)	10/16/17	Rowan-Cabarrus Community College - South Campus Building 1000 (Main Building) Rm 106 (Comm. Rm) 1531 Trinity Church Road Concord, NC 28027
Mountain North (12:30 p.m. to 3:30 p.m.)	10/17/17	Blue Ridge Energy 2491 US Hwy 421 South Boone, NC 28607
Land Use (9:30 a.m. to 11:30 a.m.)	10/18/17	Piedmont Authority for Regional Transportation (PART) Board Room 107 Arrow Road Greensboro, NC 27409
Piedmont (12:30 p.m. to 3:30 p.m.)	10/18/17	Piedmont Authority for Regional Transportation (PART) Board Room 107 Arrow Road Greensboro, NC 27409
Mountain South (12:30 p.m. to 3:30 p.m.)	10/19/17	Asheville-Buncombe Tech Community College Conference Center, Room B 340 Victoria Road Asheville, NC 28801

Please Complete

1. **Advisory Group Volunteer – training and Vehicle Procurement**
2. **Exit Survey**

Leave in registration table!

Thank you!



Debbie Collins

dgcollins1@ncdot.gov

(919) 707-4684